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Saint Anthony Hospital Victim of Data Security Event

CHICAGO, January 30, 2024 – Saint Anthony Hospital recently confirmed that it had been the victim of a data security incident where an unauthorized actor gained temporary access to certain parts of the hospital’s network. This incident is still under investigation and may impact certain patients’ information.

"We do not yet know the specific types of information impacted and there has been no indication that our primary Electronic Medical Record database or financial systems as a whole were compromised," said Jeff Eilers, Saint Anthony Hospital Chief Information Officer.

In late December, Saint Anthony became aware of suspicious activity within its computer network. The hospital took immediate action to secure its network, ensure that patient care was not disrupted and begin an investigation to determine the nature and scope of the breach. Law enforcement was immediately notified, and the hospital engaged the assistance of industry-leading cybersecurity specialists. On January 7, 2024, the investigation confirmed that some patient information files were copied on December 18, 2023.

"As a vital safety net hospital to the people in the communities we serve, we are dedicated to using our resources to care for our community’s most vulnerable and not to rewarding the illegal actions of bad actors," Eilers continued.

"Fortunately, our prompt action and response to this event allowed us to continue providing patient care without disruption."

Saint Anthony holds cybersecurity and the privacy of patient information as top priorities. As part of its ongoing commitment to data privacy, Saint Anthony is working to review existing policies and procedures and implement additional ones as needed.

Saint Anthony’s incident review is still ongoing to determine which patients and what types of information were potentially impacted by this incident. Once this review is complete, the hospital will work as quickly as possible to mail notification letters to those potentially impacted, which will include an offer of free credit monitoring and identity protection services.

Individuals seeking additional information regarding this event may call the dedicated assistance line at (888) 368-7518, Monday through Friday from 8 am – 8 pm. Individuals can also find details on how they can help protect their personal information, as well as obtain additional resources from Saint Anthony at (888) 211-6763 or sahchicago.org.

"We encourage potentially affected individuals to remain vigilant against incidents of identity theft by reviewing account statements and explanations of benefits for unusual activity, and to report any suspicious activity promptly to their insurance company, health care provider, or financial institution," said Eilers.

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