

October 31, 2017

TO: Community Leaders and Saint Anthony Hospital Supporters

FROM: Guy A. Medaglia

RE: Fall 2017 Leapfrog Hospital Safety Grade

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To our valued community partners and supporters,

As you may know, Saint Anthony was recently recognized as Chicago's "Best Value" hospital by Amino, a health care rating and data analytics firm that analyzes the quality of care provided by hospitals across our metro area.

This was the latest of many accolades earned by the hospital, preceded by being named the first hospital in Illinois to be awarded the Perinatal Care Certification from The Joint Commission; being ranked as the hospital with the lowest C-section rates in Chicago by *Consumer Reports*; receiving the 2015 Illinois Performance Excellence (ILPEX) Bronze Award for "Commitment to Excellence;" and other impressive achievements.

These honors required tremendous effort by our Saint Anthony employees and private physicians as well as support from community leaders like you. They reflect our commitment to work together to deliver best-in-class care to our patients, and we take great pride in these accomplishments.

While we also have been honored to receive "A" ratings from the Leapfrog Group in Fall 2016 and Spring 2017, Saint Anthony did not receive a rating from this organization in its Fall 2017 report, released this morning. The hospital's omission from this season's ratings report is the result of efforts by Saint Anthony Hospital leadership to ensure that the quality and excellence we provide to our patients is accurately and fully reflected.

Recently, we were able to preview our Leapfrog Group grade for Fall 2017 and were alarmed to discover a reduced rating. After internal review we determined that a key data set provided during the evaluation process had been incorrectly submitted. This data set inaccurately reflected our rates of Computerized Physician Order Entry (CPOE), a highly weighted measure that significantly affects a hospital's overall rating.

Once we realized the error, we immediately reached out to the Leapfrog Group to ask that our rating be reevaluated and updated based on the correct data set. Unfortunately, the Leapfrog Group denied this request and confirmed their intent to move forward with publication of our reduced grade.

At that time, we engaged legal counsel and sought a restraining order in court to prevent Leapfrog from publishing a grade we all knew was based on inaccurate data. On October 30, a Cook County judge entered an order in Saint Anthony Hospital's favor preventing Leapfrog Group from publishing the inaccurate grade for Saint Anthony Hospital.

Currently, a search for Saint Anthony Hospital via the Leapfrog Group site results in a notation that we "Declined to Respond.". This is absolutely not the case as we had voluntarily provided data in order to participate in the evaluation, and we are currently pursuing avenues with the Leapfrog Group to ensure that our hospital's participation is fairly and accurately presented on their website.

We fully support the public reporting of quality data and embrace the transparency that rating organizations foster, but we also feel that these groups have a responsibility to make sure they only report fully accurate data. For that reason, we took swift action to defend our integrity and ensure that Saint Anthony Hospital's grade reflects the excellence we deliver each and every day.

As always, I am incredibly proud of the work we are doing to continually enhancing our ability to deliver the very best care to the residents of west and southwest side of Chicago.

Sincerely,

Guy A. Medaglia